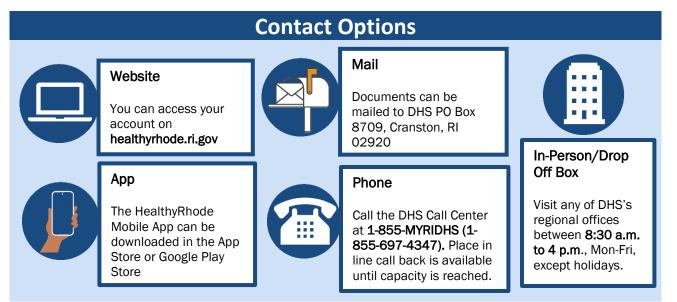


Rhode Island Department of Human Services What's The Best Way to Reach Us?

The RI Department of Human Services (DHS) can be reached in multiple ways depending on your specific need. See the best way to contact us below:



Star next to icon indicates preferred contact method.

If I want to:		Best Ways to Connect	
Application Support	Submit an Application		
	Check Application Status		
	Submit Requested Documents		
Appointments	Complete an Interview		
	Have a Walk-In Appointment*	DHS will call you for your interview. To reschedule, contact the Call Center.	
	Schedule an Appointment		
Recerts, Interim and Change Report Support	Document Submission	Changes can also be reported via the Call Center.	
EBT Questions	Check My EBT Balance; Report a Lost or Stolen Card	Call <u>ebtEdge</u> at 1-888-979-9939 or dial 1 when prompted at 1-855- MYRIDHS.	
Case Information	Request Proof of Benefits; Confirm Receipt of my Documents; Update Contact Information; Inquire About Change in Benefits	Call Center self-service options give you access to case information and more.	
Customer Reminders	What Documents Were Requested?	Sign up for text messages through the Customer Portal (HealthyRhode.ri.gov), the HealthyRhode Mobile App, or when you speak with a DHS staff member.	
	When is my Interview Date?		
	When is my Interim or Recertification Due?		

*Walk-in availability is based on office capacity.

Have More Questions?

Visit our website: <u>www.dhs.ri.gov</u> Call: 1-855-MY-RIDHS (1-855-697-4347) Mon, Tue, Thu, Fri, except holidays, from 8:30AM-3:00PM

DHS Office Locations

Each of the offices listed have secure drop boxes available to submit applications, forms and other documents. Offices marked with † symbol indicate the availability of a document scanning center to submit documents securely and easily.

+ Providence	†Pawtucket	*Woonsocket	*Warwick
1 Reservoir Avenue,	249 Roosevelt Avenue, Pawtucket	219 Pond Street, Woonsocket	195 Buttonwoods Avenue, Warwick
+ Providence	*South County	Newport Regional Family Center	Administrative Offices
125 Holden Street, Providence	4808 Tower Hill Road, Suite G1, Wakefield	31 John Clark Road, Middletown	Louis Pasteur Bldg. 25 Howard Ave., Cranston

*These locations have drop boxes located outside, which can be accessed 24/7. DHS staff check drop boxes Monday-Friday, except holidays, at least once a day.

Outreach Vendors

Outreach vendors can help customers learn about application processes, eligibility requirements and more.

SNAP				
Center for Southeast Asians	One Neighborhood			
(CSEA)	Builders			
Main: 401-274-8811	Main: 401-351-8719			
Connect 4 Health/Lifespan	RI Alliance of Boys and			
(patients only)	Girls Club			
401-606-4720	401-434-6776			
connectforhealth@lifespan.org	Ext. 203			
Genesis Center Main: 401-781-6110	United Way of RI Main: 211 Main: 401-519-0360 Seniors/Disabled: 401- 462-4444			

RI Works						
Comprehensive Community Action Program	Equus Workforce Solutions	SSTARBIRTH				
Main: 401- 467-9610	Main: 401- 462-8915	Main: 401- 463-6001				

Community Partners

Community partners are available to answer non-case specific, DHS program questions. These partners also provide additional support and resources for programs and services they offer.

Comprehens Community Program 311 Doric A Cranston 401-467-96	Action venue,	Blackstone Valley CAP 32 Goff Avenue, Pawtucket 401-723-4520 BVCAP community center 210 West Ave, Pawtucket 401-475-5071	Tri-County Community Action Agency 1126 Hartford Avenue, Johnston 415 Tower Hill Rd., North Kingstown 33 Maple Ave., North Providence 401-223-0954	Community Care Alliance One Social St., Woonsocket 401-235-7000
Westbay Community Action 487 Jefferson Boulevard, Warwick 401-732-4660		Community Action Partne Providence County 518 Hartford Avenue, Pro 85 Atlantic Ave, Provid 401-273-2000	vidence	