



Early Childhood All-Provider Meeting

Office of Child Care
January 2026



All-Provider Meeting Ground Rules

1. There are many providers on this call. To ensure we remain on schedule, please feel free to utilize the chat for questions and we will respond with the appropriate contact information.
2. Please refrain from asking individualized questions/concerns that are not pertinent to the larger group. These can be handled offline by DHS Office of Child Care
3. Concerns and issues are critical for discussion but should be phrased as solution-focused/solution-seeking.
4. We understand you may have topics you would like to discuss that are on the agenda. Please refrain from asking but feel free to put the items in the chat for a future meeting.

Today's Agenda

Today, the Office of Child Care will be focusing on specific agenda items.

01 Child Care Licensing

02 RISES updates

03 CCAP Updates

04 Other Child Care updates



Child Care Licensing



Background Checks Reminder

What is a *Comprehensive Background Check*?



This is the form that **MUST** be uploaded and in your possession in order to be cleared to work with children from the Attorney General's Office.

Nardolillo, Sarah (DHS)

From: noreply@riag.ri.gov
Sent: Tuesday, September 23, 2025 10:05 AM
To: ChildCareLicensing, DHS
Subject: Qualification Letter to Provider - Qualify

This Message Is From an External Sender
 This message came from outside your organization. [Report Suspicious](#)

 **State of Rhode Island
 Office of the Attorney General**
 150 South Main Street Providence RI 02903
 (401) 274-4400
 Peter F. Neronha
 Attorney General

09/23/2025

DHS LICENSING UNIT
 25 HOWARD AVE BUILDING 57
 CRANSTON , 41 02920

As mandated by both federal and state law, the fingerprints of [REDACTED] were processed to determine if they have a criminal record containing disqualifying information. The results of their fingerprint based Comprehensive Criminal Background check shows that they DO NOT have



 **State of Rhode Island
 OFFICE OF THE ATTORNEY GENERAL**
 4 Howard Avenue • Cranston, RI 02920
 (401) 274-4400 • www.riag.ri.gov
 Peter F. Neronha
 Attorney General
**Bureau of Criminal Identification and Investigation
 Rhode Island Criminal Record Information**

This Rhode Island Criminal Record Information report was generated on 10/11/2024 10:26 AM in response to your request for a State Background Check. The report contains Rhode Island criminal record information that is maintained by the Attorney General's Bureau of Criminal Identification and Investigation (BCI). This report contains only that Rhode Island criminal record information to which the requestor is entitled based on information provided by the requestor at the time of the request.

Rhode Island criminal record information included in this report is based on fingerprint-supported arrests. The information in this report is created and provided by entities other than BCI and BCI is not responsible for incorrect or incomplete information contained herein, or for any omissions from the contributing agencies.

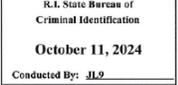
Subject
 Name: [REDACTED] Date of Birth: [REDACTED]

Report Summary
 No Rhode Island criminal conviction matching the subject has been found.

What does this report mean? This report:

- Reflects that BCI does not have any records of a Rhode Island fingerprint-supported arrest that resulted in a criminal conviction or that is pending prosecution.
- Does NOT contain Rhode Island criminal record information on any arrest that did not result in a criminal conviction.
- Does NOT contain criminal record information from other sources such as the federal government, other states, or juvenile records.

THIS FORM IS NOT VALID WITHOUT THE SEAL OF THE ATTORNEY GENERAL.

 
 R.I. State Bureau of Criminal Identification
 October 11, 2024
 Conducted By: JL2

This Rhode Island criminal record information is confidential and may be used only by the requestor for the purpose provided by the requestor at the time of the request. Release of this information is made pursuant to R.I.G.L. § § 12-1-4 and 38-2-2(4)(d) upon receipt of the subject's written authorization.

This is JUST a BCI. You receive this as proof of ONE of the clearances when you go to the AG's office – but it is the \$5 BCI clearance ONLY and DOES NOT clear you to work with children.

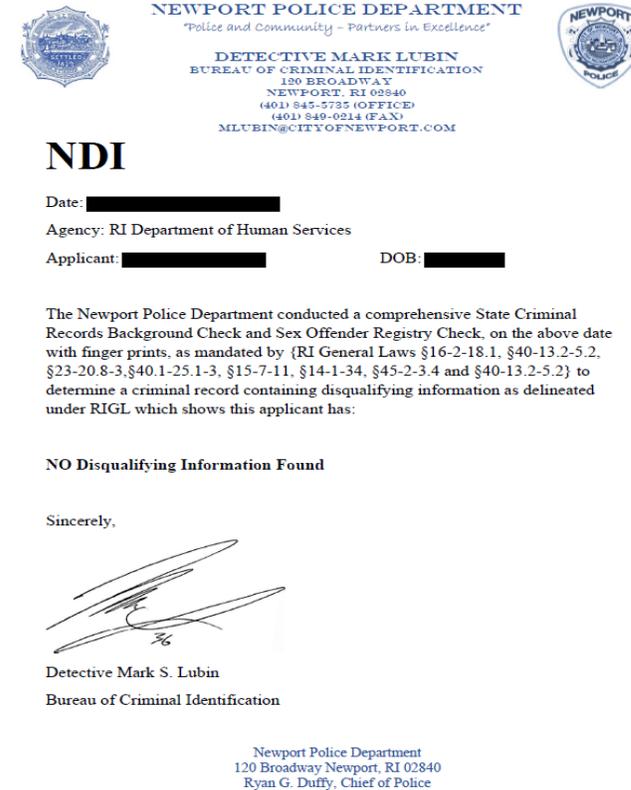


Background Checks

What if I didn't go to the Attorney General's Office? How do I know my check is comprehensive?

The state police, as well as several cities and towns, also provide comprehensive background checks. THEY ARE NOT FREE OF COST (DHS only reimburses the AG's office for comprehensive checks).

- Look for the word "comprehensive" on the letter.
- If you are unsure – ask!



Background Checks (continued)

This is exactly what your DCYF Child Abuse and Neglect Background Check (CAN) should look like.

This is the only piece of paper that satisfies that requirement.

At this time, every one who works in child care (center-based or family child care) should be getting their clearances on their own and uploading themselves.

As a reminder, you can get a DCYF clearance online at:

<https://www.ri.gov/DCYF/clearancerequest/clearance/new>



STATE OF RHODE ISLAND
Department of Children, Youth and Families
Records Center
101 Friendship Street
Providence, RI 02903

September 24, 2025



You have requested a clearance check of our child abuse/neglect records in partial fulfillment of the application process required for involvement with your agency.

A review of the Department records on the person(s) listed below indicates:



- Department Records show that there **is** disqualifying information on record for this applicant.
- Department Records show that there **is not** a record of disqualifying information for this applicant.

Should the applicant be dissatisfied with the Department's findings, he or she is entitled to an Administrative Hearing. It is the responsibility of the agency to ascertain if the applicant intends to appeal the Department's decision. The applicant cannot be assigned childcare duties until the outcome of the appeal.

Please feel free to contact Natasha.House@dcyf.ri.gov or (401) 528-3843 if you have any questions.

Sincerely,
Domenic R. Lancellotta
Assistant Director Child Protection Services
Rhode Island Department of Children, Youth and Families

NOTICE OF TRANSPARENCY/FULL DISCLOSURE TO ALL HIRING MANAGERS

Although Department Records have verified that the above referenced applicant has indicated involvement with DCYF investigation(s) that were not disqualifiers for employment, the records may contain information you find useful in your selection process. This information may be disclosed to you only when the applicant provides an additional authorization to release this information to you.



Out of State/Country Background Checks

What is an out of state/country background check?

- An additional child abuse and neglect registry check required for anyone working in a child care program (and for family child care providers, any household members) who are either currently living outside of Rhode Island or have lived outside of Rhode Island in the last five years

How does someone get an out of state/country background check?

- If you or a member of your staff answers yes to having lived outside of RI, please confirm the state(s)/country of residence. Then contact your assigned child care licensor to share this information. Our Implementation Aide will confirm the proper documentation needed to request this check and be in contact with both the program and the individual to provide support in the request process.

Stay tuned for an Out of State/Country Background Check one pager that will be sent to all providers and be available on the DHS website!



Staff Background Checks in RISES

All associated staff will be reviewed as part of your renewal/prior to a monitoring visit

- A background check will be rejected if any of the components are missing.
- The rejection will include information from DHS as to what, specifically, is missing.
- Once the correct document is uploaded, DHS will approve the background check.
- As Owners and/or Administrators of your program, you will soon be able to see the background check status of employees to support your own workflows in ensuring all staff always have the required checks. Stay tuned for that enhancement!

Background Check

Rejected Reason
Out of State Background Check?: Out of state request and/or results missing

Please click the edit button and upload a new document as appropriate.

Do you currently live outside the state of Rhode Island or have you done so within the past five (5) years? [Edit](#)
Yes

I attest that I have or am currently living outside of Rhode Island and understand that a comprehensive background check from that State of residence must be requested as part of my employment. I understand that my employment is contingent upon the results of that check.

Out of State Background Check

Please be sure that staff are entering the day the check was completed (found on the notifications)



Where to find things in RISES...

Where can I find my monitoring report?

- Log into your Program in RISES. Your monitoring reports can be found under DHS Monitoring Reports subsection.

What if I have a noncompliance?

- Click on the visit item and complete your corrective action plan. Follow the instructions to resubmit the report to DHS for approval. **The correction action plan must be submitted within 30 days of receiving the report.**

The screenshot shows the RISES (Rhode Island Start Early System) dashboard. The top navigation bar includes the RISES logo, a 'Back' button, and user options like 'Home', 'Manage Staff', 'Notifications', 'More', 'English', and 'Me'. The left sidebar contains a menu with 'DHS Monitoring Reports' highlighted. The main content area shows the 'Inspections' section with a notification: 'Please review any DHS monitoring reports that are in progress and complete any action items by clicking on the visit number.' Below this, there is a table with one row of inspection data.

VISIT NUMBER	VISIT TYPE	VISIT DATE/TIME	STATUS	ACTION
Visit# 00L	Provisional	11/18/2025, 9:30 AM	Report Sent to Provider, Awaiting feedback	View



Where to find things in RISES...

Where can I find my license?

- Log into your Program in RISES. Your license can be found under the License subsection

The screenshot displays the RISES (Rhode Island Start Early System) user interface. At the top, there is a dark blue navigation bar with the RISES logo on the left and icons for Home, Manage Staff, Notifications, More, English, and Me on the right. Below this bar, a white navigation menu on the left lists various options: Dashboard, New Applications, Document Library, Quick Links, Support, DHS Monitoring Reports, and License. A red arrow points to the 'License' option. The main content area shows the 'License' subsection, which includes the State of Rhode Island logo, the Department of Human Services Office of Child Care Licensing Department logo, and the following information: License Type: Regular, 10/01/2025 - 08/31/2026. Below this, there are fields for PID#, Program Name, Program Address, and Phone Number. On the right side of the license information, there is a 'License PDF' button, which is circled in red.

What if there is an error with my license?

If you see an error, please email your licenser and the general child care email outlining what the error is and what the correction should be.



Reminder about Regulatory Roles

Per regulations, each child care center must have:

In some cases, one individual may fill a regulatory role in more than one location. In this circumstance, DHS must have a schedule of when this individual is on site at each location. The individual must also be associated with each location in the regulatory role they are filling.

G. Staffing Requirements

1. Each program is required to have individuals in Program Leadership roles in accordance with the following:
 - a. Administrator
 - b. Education Coordinator (for programs serving Infants, Toddlers, and/or Preschool);
 - c. School Age Site Coordinator (for programs serving School Age); and
 - d. Night Time Care Coordinator (for programs providing Night Time Care).

DHS will be reviewing these roles in RISES as part of renewals. Failure to have staff in the required roles will be considered noncompliant and may impact license status.



Licensing Staff Update

- Jessica Ullrich: Promoted to a Licensor 2 position.
 - She will continue to carry a caseload while her position is back filled, and a new licensor is onboarded
 - Responsibilities include:
 - Onboarding new staff
 - Completing all complaint and probationary Visits
 - Supporting the Child Care Licensing team's on-going professional development and reliability training
- Brigitte Haywood: Last day with the unit is January 8th.
 - Her position has been posted and will also be backfilled.
 - While a new licensor is onboarded, please reach out to the general Child Care Licensing email with any license related questions. dhs.childcarelicensing@dhs.ri.gov



RISES



Release 4: Child Care Resource and Referral - April 2026

Our Child Care Resource and Referral (CCR&R) System connects families, child care providers, and communities with resources to support high-quality, affordable child care.

It will offer personalized referrals to help families find licensed child care options. The goal is to develop a user-friendly online Child Care Resource and Referral (CCR&R) system that will streamline the referral process and enhance accessibility for families and providers (you!)

It will consist of two main components:

- An **external online portal** will be created to allow parents to easily submit childcare referral requests and authorized staff to submit referrals on behalf of parents. This portal will simplify the initial contact and information gathering process, making it more convenient for families seeking care.
- An **internal agency portal** will be developed to provide CCR&R staff with the tools to efficiently review, process, and help agency users to match referrals with available childcare programs. This portal will include features to manage referrals, track their status, and facilitate communication with both families and providers, ultimately improving the efficiency and effectiveness of the referral process.



Release 4 – Professional Development Enhanced Tracker

Currently, we are able to track CELP approved Professional Development that integrates right into our RISES system. While this is a great first step, educators need more.

- Educators will be able to upload coursework and non-CELP trainings for PD hours
- They will be “approved” by DHS and entered into the educator’s profile to count as their professional development hours for the year.
- Classes will count too! Each ECE credit will count as 15 PD hours – which will automatically convert into the system when they are entered and approved.

Coursework and PD will be maintained in the system for three years.



Your Feedback in Action

We've been listening to your feedback and are excited to share the improvements we've made, and what's coming next to make RISES better and even easier to use.

✓ COMPLETED

- Program administrators will have the ability to directly upload documents to their staff workforce registry profiles.
- Ability to upload multiple background checks with expiration dates.
- Addition of a background check attestation for staff under 18 years old.
- CPR certificates now have their own dedicated section in the Workforce Registry, making it easier to identify and track expiration dates.
- Background check expiration notifications are now sent to educators and program administrators
- Monitoring Reports have been visually enhanced for improved readability and understanding.
- A new Household Members tab has been added to the program dashboard, allowing FCC providers to easily identify household members in the system
- New section on the applications to upload household members' background checks.



Your Feedback in Action



COMING SOON

- New tab under manage staff for administrators to monitor easily staff required documents (Required Vaccines, influenza, Background Checks and CPR) This will show the document status.
- Tracking of coursework and non-CELP trainings for PD hours.

Please, continue to put in tickets, reach out to your licenser or any member of the Child Care Team and let us know if there are things you want to see. SO many of the enhancements that we have made to the system are specifically because YOU reached out and let us know how things can be streamlined.



Child Care Assistance Program (CCAP)



CCAP Policy & Procedure Updates

In Progress for 2026

- CCAP payments based on enrollment not attendance – March 2026
 - 4 weeks of consecutive absences will be eligible for payment without notice from parents
 - Portal updates for this new process – trainings and training materials in Jan/Feb
 - Need your help! Volunteers to test new features
- Providing child care services through grants or contracts
- Continued provider monitoring
- CCAP Family Reminder Tip Sheet
- Updated CCAP Allowable Fees one pager
- 90 days of CCAP for active job seekers
- 2026 Minimum Wage in effect
- New Federal Poverty Level (FPL) limits to be in effect by March 2026. This means that families applying or renewing CCAP may be able to earn slightly more and still be under the 261% limit.



CCAP for Child Care Educators and Child Care Staff

- Renewed for 3 years through July 31, 2028
- Effective August 1, 2025, educators must apply for regular CCAP before they can apply for the pilot
- Applicants must meet all eligibility requirements of regular CCAP except for the 261% FPL income limit. Income limit for the pilot is 300% FPL.
 - This means that to be considered for the pilot, the only acceptable regular CCAP denial reason on the family's Benefit Decision Notice is exceeding the income limit. If there is another denial reason, the family's pilot application will be denied.
 - Families must also be on the lookout for requests for additional documentation from DHS after regular CCAP application. These forms will come in the mail from DHS and have a deadline. If no response is received or insufficient documents are submitted, regular CCAP will be denied and subsequently, so will their pilot application.
- **Any recoupments from PCG due to retroactive copay changes will be automatically reimbursed through regular CCAP. This process will be starting in January 2026.**



CCAP for Child Care Educators and Child Care Staff

- Educator and Staff Participation

Applications Received (All app types)

Month	2023	2024	2025
January		46	44
February		30	42
March		26	48
April		34	48
May		17	52
June		31	62
July		65	50
August	126	143	56
September	106	70	37
October	73	47	32
November	41	33	21
December	41	42	18
Total	387	584	510

Currently Approved

Families	311
Children	474

Age Categories

Infant	69
Toddler	96
Preschool	182
School Age	127
Grand Total	474

Enrollment:

Enrolled	364
No enrollment	110
Total	474

- Provider Participation

Where Applicants Work

Centers	FCC	Total
195	33	227

Providers with Enrollments

Centers	141
FCCs	19
Total	160

- Information Available:

<https://dhs.ri.gov/programs-and-services/child-care/child-care-providers/CCAP-for-Child-Care-Staff>

CCAPforChildCare@pcgus.com



CCAP Record-Keeping Reminders

Parent-Provider Agreements

- Required for all CCAP-enrolled children. DHS-suggested template can be found on [DHS website](#).
- Must include **agreed hours of care**/schedule parent needs their child to be in your care (different for every family, is not program business hours)
- Children attending before and after school care must be signed in and out 4 times a day
- Agreements inform the enrollment in the provider portal. The two must match exactly.
- Children enrolled in state pre-k with your program who are using CCAP for before/after school care should only have their before/after school hours on their agreement (with a note stating they are pre-k during the day) and in the provider portal

Attendance Sheets

- Whether staff or parents are signing in and out, **children must have an arrival time and departure time** (or more if before/after school care only) - CCAP and licensing requirement
- Times should be exact and not rounded



CCAP Allowable Fees

Allowable Fees	
CCAP Family Share	This is the amount a family is expected to contribute in co-payments to the cost of child care services and is assigned by DHS. This amount is found on the family's Notice of Approval, the provider's Enrollment Notice, and in the Provider Portal. This amount stays the same for family's certification period unless the family reports a change to DHS and is eligible for a lesser amount.
Late Tuition Payments	Late tuition payment fees are allowable so long as the fee is reasonable and is used in a way that does not overburden families.
Reasonable Transportation	Transportation fees are allowed but must be requested by the parent or guardian, and cost must apply to all enrolled children (CCAP and non-CCAP).
After Hours/ Late Pick-Up	Fees charged for a child picked up after a provider's published business hours are allowable. Furthermore, if there is a program-wide policy for CCAP and non-CCAP eligible children stating children cannot be in your care for longer than a certain amount of hours, a late pick-up fee is allowable for excess time.
Additional Care Beyond Authorized Hours	For families who request care for additional hours past their DHS-authorized CCAP hours, providers may charge a fee in accordance with their private pay policy. For example, if a child is authorized for half time (10-19 hours per week), but the parent requests full time care, the provider can charge for care provided beyond 19 hours. Note, however, that full time authorized hours include 30 or more hours. Providers may not charge additional fees for providing care <u>in excess of 30 hours</u> , with the exception of the after-hours/late pick up fees noted above.
Bounced Check & Credit Card Transactions	For families who pay their CCAP family share via check or credit card, it is allowable to charge a transaction fee or bounced check fee through a financial institution.

Tip sheet can be found on:
dhs.ri.gov/programs-and-services/child-care/child-care-providers-staff-resources/handbooks-forms



CCAP Prohibited Fees

Tip sheet can be found on:
dhs.ri.gov/programs-and-services/child-care/child-care-providers-staff-resources/handbooks-forms

Prohibited Fees	
Waitlist	Providers may not charge the following to CCAP-eligible families: fee to register or enroll, annual fees, or a fee to join the waitlist, even if these policies are in place for all enrolled children.
Registration/ Enrollment	
Annual Fee	
Field Trip	If a program offers fee-based special programming such as field trips or activities where CCAP families are asked to pay a fee for their child to participate and they are not able to pay the fee, best practice is to waive the fee for this family. If that is not possible, and the child is excluded from the activity, the program is still required to provide age-appropriate care for the child during the activity. Recurring enrichment fees are also prohibited.
Activities (e.g., Enrichment)	
Withdrawal from Care	Should a CCAP-eligible family withdraw from care with or without notice, the program cannot charge the family a withdrawal fee even if the policy is in place for all enrolled children.



Other Updates to the Field



Preschool Development Grant Activities Update

ECE Public Awareness Campaign:

- Objective:
 - Improve communication around DHS funded ECE Workforce Development Pathways and recruit current and prospective educators to the field
- Our Ask:
 - Post all current job openings on the BrightStars website through campaign timeline
 - <https://brightstars.org/category/job-postings/>
- Timeline:
 - Campaign will run from February- April

Infant and Early Childhood Mental Health:

- Objective:
 - Systems level project focused on incrementally promoting infant and early childhood mental health
- Overview:
 - Infant and Early Childhood Mental Health Endorsement
 - Building IECMH Community Awareness
 - Deeping IECHMH Approaches in ECE
 - **Learning Collaborative:**
 - Seeking 40 ECE Leaders who work with Infants and Toddlers that accept CCAP
 - Includes cost or participation, RIAIMH Membership and a stipend for completion
- Reflective Supervision/Consultation in ECE



EDC & DHS - Family Child Care & Beyond Study

DHS is partnering with Education Development Center (EDC) on a research study exploring:

- Factors that help family child care programs succeed
- Parents'/caregivers' preferences regarding child care options

Previous Research Activities (2022-2025):

- Examined administrative data related to child care providers' use of stabilization grants, FCC start-up grants, and educator retention bonuses
- Examined data related to providers' use of professional development and technical assistance
- Explored changes in providers' BrightStars ratings from 2021-2025 and whether use of PD/TA was linked to rating improvements
- Conducted survey of FCC providers to understand their use of supports and experiences running a child care program



EDC & DHS - Family Child Care & Beyond Study

Research Report

- Landscape of child care providers in Rhode Island
- Descriptive analyses of administrative data related to FCC providers' use of stabilization grants, FCC start-up grants, and educator retention bonuses
- Analysis of providers that remained open vs. closed between 2022-2024
- Complementary set of one-pagers highlighting effects of stabilization grants



EDC & DHS - Family Child Care & Beyond Study



Rhode Island



Improving the Odds

Targeted Funding Helps Family Child Care Providers Remain Open—Especially Effective for Spanish-Speaking Providers

Family Child Care and Beyond: Exploring Targeted Child Care Investments in Rhode Island is a research project led by a partnership between Education Development Center (EDC) and Rhode Island's Department of Human Services (DHS). The project examines targeted supports designed to promote program longevity and workforce development among family child care (FCC) providers, particularly those serving families who participate in the Child Care Assistance Program (CCAP).

From October 2021 to February 2022, Rhode Island's DHS administered the **ReInvigorate Child Care Stabilization Grant** program. This grant opportunity, funded through the American Rescue Plan Act (ARPA) of 2021, offered funds to licensed child care providers to help stabilize their business operations and to ensure that they could continue providing safe care during the COVID-19 pandemic. Family child care providers received between \$12,000 and \$18,000 (depending on program size). The majority (90%) of FCC providers received a stabilization grant.

Urban Core	Accept CCAP	Spanish Speaking
Three quarters (75%) of stabilization grant recipients were located in the urban core ² compared to 46% of non-recipients.	91% of stabilization grant recipients accept CCAP compared to 62% of those who did not receive a grant.	Three quarters (74%) of stabilization grant recipients were Spanish speaking compared to 39% of those who did not receive a grant.
75% Grant Recipients 46% Non-Recipients	91% Grant Recipients 62% Non-Recipients	74% Grant Recipients 39% Non-Recipients

² Urban core consists of Central Falls, Pawtucket, Providence, and Woonsocket.



Rhode Island



Mejorando las probabilidades

El financiamiento específico ayuda a los proveedores de cuidado infantil familiar a permanecer abiertos, especialmente efectivo para proveedores hispanohablantes

Family Child Care and Beyond: Exploring Targeted Child Care Investments in Rhode Island es un proyecto de investigación dirigido por una asociación entre Education Development Center (EDC) y el Department of Human Services (DHS) de Rhode Island. El proyecto examina apoyos específicos diseñados para promover la perdurabilidad del programa y el desarrollo de la fuerza laboral entre los proveedores de cuidado infantil familiar (FCC por sus siglas en inglés), particularmente aquellas familias participantes del programa de asistencia para el cuidado infantil (CCAP por sus siglas en inglés).

Desde octubre de 2021 a febrero de 2022, el DHS de Rhode Island administró el programa **ReInvigorate Child Care Stabilization Grant**. Esta oportunidad de subvención, financiada a través del American Rescue Plan Act (ARPA) de 2021, ofreció fondos a proveedores de cuidado infantil con licencia para ayudar a estabilizar sus operaciones comerciales y garantizar que pudieran continuar brindando atención segura durante la pandemia de COVID-19. Los proveedores de cuidado infantil familiar recibieron entre \$12,000 y \$18,000 (dependiendo del tamaño del programa). La mayoría (90%) de los proveedores de FCC recibieron una subvención de estabilización.

El núcleo urbano	Aceptaron el CCAP	Hispanohablantes
El 75% de los beneficiarios de la subvención de estabilización se encontraban en el núcleo urbano; el 46% de los no beneficiarios se encontraban en el núcleo urbano.	El 91% de los beneficiarios de la subvención de estabilización aceptaron el CCAP; el 62% de los no beneficiarios aceptaron el CCAP.	El 74% de los beneficiarios de la subvención de estabilización eran principalmente hispanohablantes; el 38% de los no beneficiarios eran principalmente hispanohablantes.
75% Los beneficiarios de la subvención 46% De los no beneficiarios	91% Los beneficiarios de la subvención 62% De los no beneficiarios	74% Los beneficiarios de la subvención 39% De los no beneficiarios

² El núcleo urbano está conformado por Central Falls, Pawtucket, Providence y Woonsocket.



EDC & DHS - Family Child Care & Beyond Study

Purpose of Parent/Caregiver Survey:

- Help DHS understand what parents/caregivers prioritize when choosing child care
- Help inform policies to improve families' access to child care that meets their needs

Survey Content:

- Child care choice scenarios (survey respondents choose between two child care options that differ on a few key characteristics – selection process is repeated four times)
- Familiarity with BrightStars and importance of rating on family's selection of a program
- Does NOT ask for any identifying information from respondents

Survey Details:

- Eligible respondents are parents/caregivers who live in Rhode Island and have at least one child between age 0-5 enrolled in a child care center or family child care program
- Survey is available in English, Spanish, and Brazilian Portuguese
- Survey will open on Tuesday 1/6 and remain open until the end of January
- Respondents will be entered into weekly drawings for a \$50 gift card (50 gift cards total)



EDC & DHS - Family Child Care & Beyond Study

How can you help??

- Please send survey link to the families you serve in your program and encourage them to fill it out!
- You can also print the notice with the QR code and display it on a wall or window at your facility

This will be available
in the next day or
two– stay tuned for
more information!



The Office of Child Care is consistently updating the DHS website related to licensing, CCAP, and RISES specifically. Please bookmark it on your computers and check for various new information. Useful links for the website include:

<https://dhs.ri.gov/programs-and-services/child-care/child-care-providers-staff-resources>

This link takes you to many templates and forms we have created for you to use, a page specifically about background checks, and all-provider meeting PPTs.

<https://dhs.ri.gov/programs-and-services/child-care/ris>

This is the link for all things RISES. We will be updating it in the coming weeks with one-pagers and FAQ's, so keep an eye out and check it for questions and concerns.

<https://dhs.ri.gov/regulations>

This is always where you can find the MOST up to date Licensing, CCAP, and Pilot regulations. Use the website to ensure you are following the newest version.

<https://dhs.ri.gov/programs-and-services/child-care/child-care-providers/CCAP-for-Child-Care-Staff>

This link always has the most up-to-date information about the CCAP for child care pilot.



Next Steps

DHS is going to continue to have these all-provider meetings approximately 3x per year. A copy of the presentation will be disseminated to the group at the end of every meeting.

Meeting Schedule for 2026:

~~Tuesday, January 6, 2026~~ — 1-2pm (Eng); 6-7pm (Spa)

Thursday, April 16th, 2026 – 1-2pm (Eng); 6-7pm (Spa)

Monday, September 7, 2026 – 1-2pm (Eng); 6-7pm (Spa)

Any feedback or recommendations? Email **Nicole Chiello** at Nicole.Chiello@dhs.ri.gov any time.

Couldn't attend? Copies of the meetings are always available at the following link:
<https://dhs.ri.gov/programs-and-services/child-care/child-care-providers-staff-resources/handbooks-forms>

