

Frequently Asked Questions

1. When is the last day to earn Eat Well, Be Well incentives?

Customers should plan for June 30, 2026, to be the last day that Eat Well, Be Well benefits will be added to EBT cards. Customers will have up until close of business day on June 30, 2026, at each participating store, to have fresh fruit and vegetable purchases eligible for the incentive, which will automatically be added to SNAP cards.

2. Will the Eat Well, Be Well rewards on my card be taken away on June 30, 2026?

No. You have 274 days (or nine months) from the day that you earned them to spend your reward incentives. Any incentive dollars remaining on your card after 274 days will be removed from your account.

3. Will the Eat Well Be Well program come back?

Not at this time.

4. How do I find out how much reward incentives I have left?

You can check your reward incentives online through your Cardholder Portal account at www.EBTedge.com. You can also call the EBT customer service number at 1-888-979-9939 and follow the prompts.

5. Where can I go to earn these rewards through June 30, 2026?

All Rhode Island Stop & Shops, Walmart locations, and the West African Super Store in Providence.

6. Why is the incentive amount on my receipt \$0?

EWBW purchases made after June 30 may show the funding limit has been reached. Your receipt may still show a dollar value for eligible purchases, but the incentive amount is going to be \$0 because the program ended. If your receipt shows \$0 in incentives earned for eligible purchases **prior to June 30, 2026**, follow-up with the store where your purchases were made.

7. Who do I call if I have additional questions?

You can call DHS at 1-855-MY-RIDHS (1-855-697-4347) or the EBT customer service number at 1-888-979-9939.