

RI Department of Human Services Online Access to Public Benefits through the Customer Portal - Apply Online -

Need to Apply for a New Program or Benefit?

Customers who need to apply for a new program or benefit have the option of doing this **all online**. If you have access to the internet and an existing Customer Portal account, you can save a trip to a regional office and simply visit <u>healthyrhode.ri.gov</u> to start the process of applying for a new program or benefit. Check out this helpful resource to find out how to start a new application online.



Go to healthyrhode.ri.gov.

This is the **Customer Portal** of the Department of Human Services where you can get some case information from any computer with internet access.



2.

As soon as you log into your account your dashboard shows your current program eligibility. If you want to apply for a new program, click "Apply or Re-apply" under "I Would Like To..." That will open a new screen where you can select the program you want to apply for and start a new application.

My Dashboard		
Did you know that you can make changes to your account without calling the contact center? Visit the HealthSource RI Self Service page to see some of the things you can do on your own.		
My To-Do List See all>	My Notices and See all > (Announcements	I Would Like To
New Due Jul 10, 2022 Unverified Information (Medicaid)	Review Application Our records indicate that information on	 Upload/View Documents File an Appeal/Hearing Request
Some information you provided does not match the information from external data sources. Please provide supporting documents. Provide Supporting Document	your account has been updated by HealthSource RI or a Medicaid staff person. The changes do not have an impact your current eligibility status. Please review your account information. If you have any questions please contact	 Find a Navigator Edit my profile Apply or Re-apply for benefits
	us at (855)-712-9158.	