RI Department of Human Services
Online Access to Public Benefits through the Customer Portal
- Proof of Benefits -

Do You Need to Show Proof of Benefits?

Customers can show proof of benefits by presenting their original award letter, but we understand that everyone can occasionally misplace important documents. You can rest assured knowing proof of benefits or DHS income is available online. If you have internet access, you can easily access proof of benefits anytime at healthyrhode.ri.gov without having to go to a DHS office.

Check out this helpful resource to find out how to find proof of benefits on the Customer Portal.

1. Go to healthyrhode.ri.gov.

2. This is the Customer Portal of the Department of Human Services where you can get some case information from any computer with internet access.

3. As soon as you log in, the dashboard will show your current program eligibility and participation. If you need proof of your program status or benefit amount:

4. Click the link “Benefits” at the bottom of the column for the program proof you need.

A new screen will open. From this screen you can open a letter to view and/or print with your current eligibility and benefit amount*.

Supplemental Nutrition Assistance Program (SNAP)

*This example is for SNAP but all programs are available.