



RI Department of Human Services

Online Access to Public Benefits through the Customer Portal

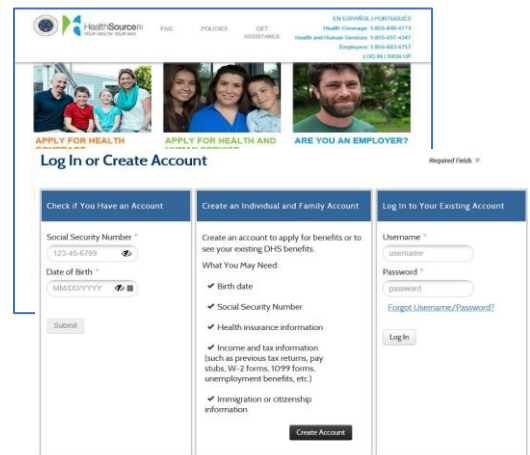
- Renewing Benefits -

Need to renew (recertify) your benefits?

If you received a letter asking you to return a recertification packet, you will need to submit your recertification form. Through the Customer Portal, you can renew your benefits from the convenience of your home without having to visit a DHS regional office. If you have an internet connection and access to an existing Customer Portal account, you can start the process of submitting your renewal documents by visiting healthyrhode.ri.gov.

Check out this helpful resource to find out how to start the recert process online.

1. Go to healthyrhode.ri.gov. This is the **Customer Portal** of the Department of Human Services where you can get some case information from any computer with internet access.



2. As soon as you log in, the *dashboard* will show you all the cases associated with your Customer Portal account. The “box” for each case shows your eligibility for each of the DHS or health coverage programs.

3. If the Department has sent you a recertification/renewal form for any program a “**Renew**” button becomes available in the portal.

My Plans & Programs [See applications history](#)

Human Service Program, February 2022 Report Change Renew

Amount of monthly benefit (for CCAP family co-pay amount)	SNAP \$459 /month	Cash Assistance (RI Works, GPA-Bridge) \$292 /twice a month	Child Care \$0 /week	Medical Assistance (Katie Beckett, LTSS, EAD)	State Supplemental Payment	Medicare Premium Payment
[REDACTED]	Eligible	Eligible	Ineligible	N/A	N/A	N/A
[REDACTED]	Eligible	Eligible	Eligible	N/A	N/A	N/A
Redetermination Date: February, 2022	Get Proof of Benefits	Get Proof of Benefits	Get Proof of Benefits			

When you click that button, you can complete your recertification/renewal completely online. You won't need to mail back the form that was mailed to you.

The month and year displayed is the due date for your renewal. In this example, if the renewal is not completed by February 28, 2022, the case will close.

If you would rather complete a paper renewal and have lost what was mailed to you, you can print a copy of what was mailed by clicking, “My Notices and Announcements,” clicking “Download customer copy” and printing the form.