

Important: Getting Help While SNAP Benefits Are on Hold



Due to the federal government shutdown, SNAP benefits may not be issued on November 1. The McKee Administration is coordinating with partners in philanthropy to get additional resources to local food banks. For families with children who are eligible for Temporary Assistance for Needy Families (TANF) benefits as well as SNAP benefits, the State of Rhode Island will be adding a partial payment to your EBT card to help you cover grocery costs in the short term.

What Should I know

- October benefits were already issued
- SNAP benefits for November will be issued once federal funding is restored
- DHS remains open and will continue to process cases as usual during the federal shutdown - including processing of applications and recertifications for all benefit programs.

What Can I Do Right Now



Check your EBT card balance before you shop
Call 1-888-979-9939; visit ebtedge.com



Open all mail from DHS right away
Respond to requests for documents as soon as possible to avoid delays when funding is restored.



Log into your Customer Portal account
Respond to requests for documents as soon as possible via DHS drop boxes, the portal (healthyrhode.ri.gov), or mobile app.



Community Food Resources Are Available

For help finding local food pantries, meal sites, and other support near you.

- Call United Way at 2-1-1
- Visit the RI Food Bank website at rfoodbank.org

Stay informed

DHS will post official updates on dhs.ri.gov and @RIDHS Facebook and X social media channels.



SNAPSupport.RI.GOV